Bute Street Proposed Improvements

Analysis of stakeholder consultation

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Introduction

Background

With valued input from the Bute Street Working Group, a group made up of local businesses, residents and councillors, we have been working to develop a proposal to create an attractive area to shop and eat with more trees and other greenery and space for the farmers' market to continue to operate.

We have listened carefully to the suggestions and concerns raised by this working group and now feel that we have a scheme that fulfils all the requirements and addresses all the areas of concern. We would now like to hear if the local community would like us to implement the scheme.

This scheme will be funded from the Council's Car Parking Reserve. This is a funding stream which can only be used for maintenance of our highways or for environmental improvement schemes such as this.

Consultation methodology

On 1 November 2021, the Council consulted the local community by sending out consultation packs by post to gather views on the proposed improvements.

Report

A total of 90 surveys were returned by the closing date of 15 December 2021. This report contains an analysis of survey responses. Where graphs are shown, percentage of responses are used and can be rounded. A separate appendices document is also available on request, containing data tables (appendix one) and all comments made by respondents to the survey (appendix two).

Acknowledgements

The Council would like to thank all respondents that took the time to feedback their views.



Results at a glance

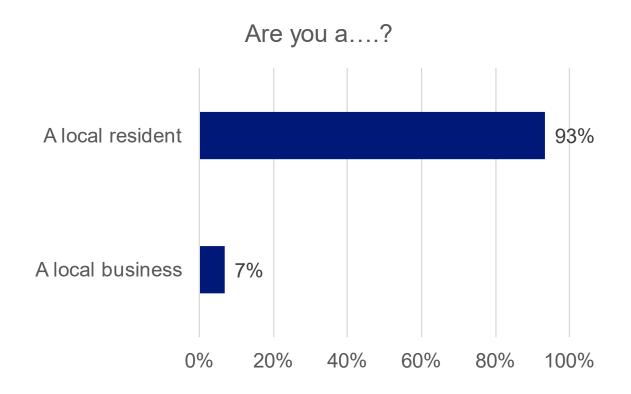
- Most responses indicate that they are responding as a **local resident**, with a few indicating they are a **local business**.
- The majority (86 per cent) of respondents outlined that they would like to see the proposed plans implemented.
- Queensberry Place had the most number of responses (15), followed by Old Brompton Road (12) and Queens Gate (12).
- Cromwell Road had the most number of respondents indicating that they are **not in favour** (6) of the proposed scheme and **Queensberry Place** the most indicating **support** (14).
- When asked for comment, the most common themes were in relation to 'welcomes the proposals' (30 comments) and 'increase provision for traders at the farmers market' (6 comments).



Survey findings: Capacity in which responding

Respondents were asked in what capacity they were responding.

- The majority (93 per cent) indicated that they were responding as 'a local resident'.
- A small percentage (seven per cent) of respondents indicated they were responding as 'a local business'.



Base: All responses (90)

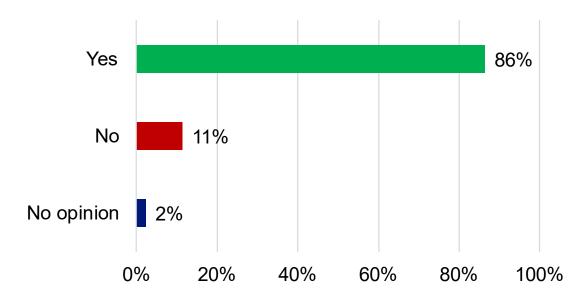


Survey findings: Support for proposed scheme

Respondents were asked if they wished to see the proposed scheme introduced.

- The vast majority (86 per cent) indicated that they would like to see the proposed scheme introduced.
- A total of 11 per cent of respondents were **against** the proposed scheme with two per cent of respondents responding with '**no opinion**'.

Do you wish to see the proposed scheme introduced?

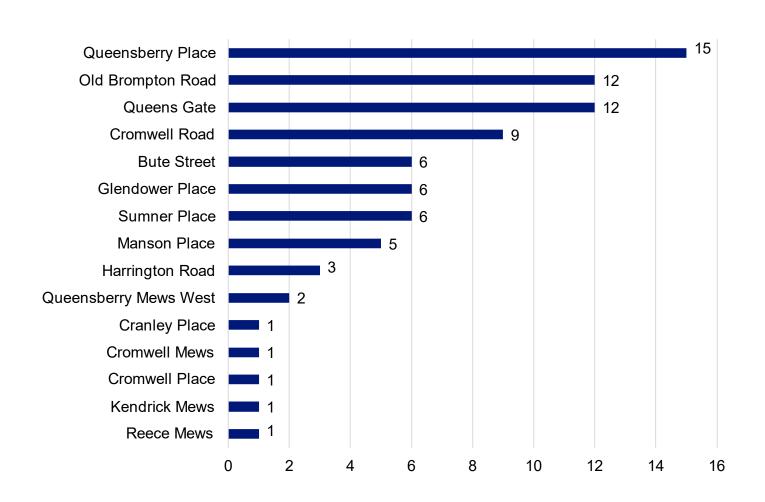


Base: All responses (90)



Responses per street

Queensberry Place had the most number of responses (15), followed by Old Brompton Road (12) and Queens Gate (12). We received 6 responses from Bute Street.

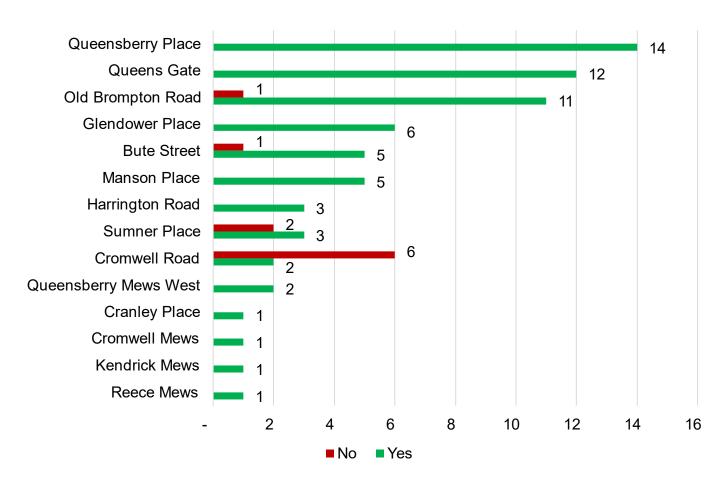




Base: All responses (90)

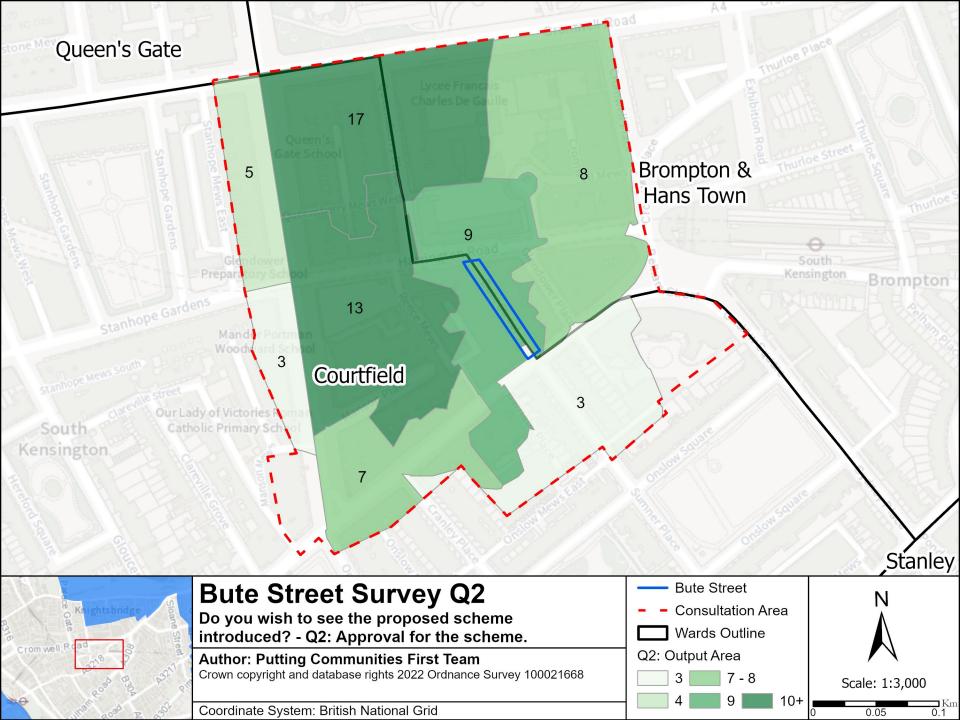
Support for proposed scheme – Street Breakdown

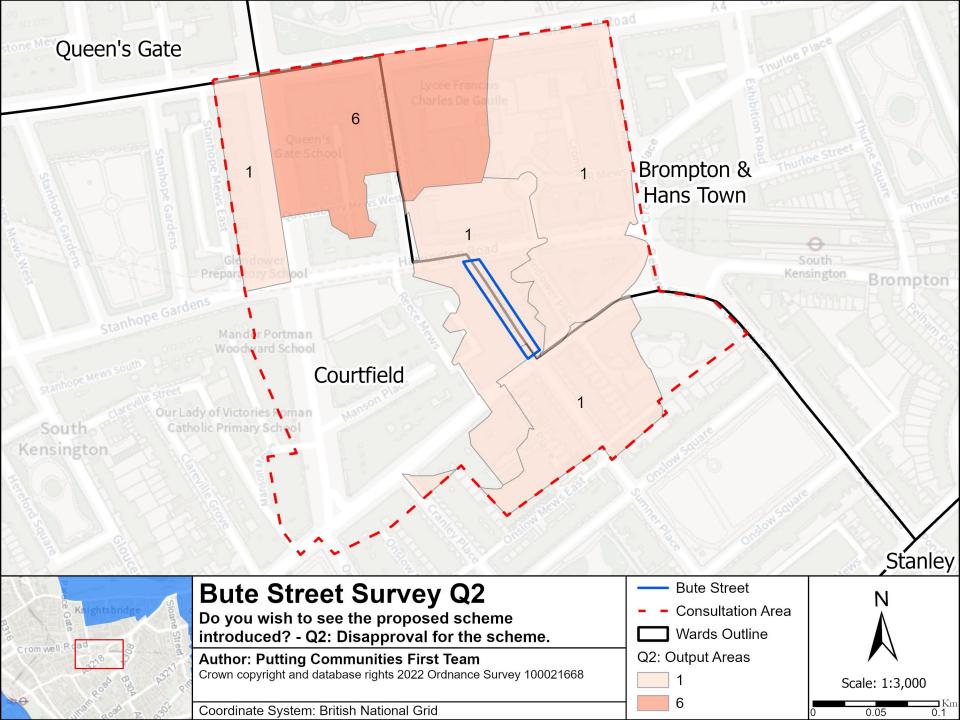
Responses are shown below, split by the street indicated on the survey. **Cromwell Road** had the most number of respondents indicating that they are **not in favour** (6) of the proposed scheme and **Queensberry Place** the most indicating **support** (14).





Base: All responses (90 - although only 70 provided Street data and preference)





Comments about the proposals

Respondents were offered the opportunity to comment on the proposed improvements. Comments made have been themed, and themes with two or more comments are summarised in the table below. Examples of comments made can be seen overleaf, with the full list of themes and comments made can be found in the appendix two. We received 117 comments in total, however comments can appear in multiple themes. The most commented on themes were in relation to 'welcomes the proposals' (30 comments) and 'increase provision for traders at the farmers market' (6 comments).

Theme	Comments
Welcomes the proposals	30
Increase provision for traders at the farmers market	6
Improved outside seating in the area	5
Improve cleanliness of the area	4
Permanent outside restaurant seating	4
Consider impact of noise pollution	4
Road closed to cycling/traffic	3
More trees/greenery	3
Do not include bike racks	3
Repaving not necessary	2



Survey findings: Comments about the proposals

"This is a fantastic idea! Thank you for taking the initiative. Would love to see more of this!"

Welcomes the proposals

"Love the proposal. Only hope we can do more of these. Thank you.

Welcomes the proposals

"Please use traditional street furniture (benches, lamp-posts, planters) not modern/contemporary designs. Particularly for benches - why not use traditional wooden park benches?"

Improved outside seating in the area

"It would make a significant improvement!

Excellent plan!."

Welcomes the proposals

"More market stalls on Saturdays Farmers Market should be allowed. Residents love the market."

Increase provision for traders at the farmers market

"South Ken is already overflowing with rubbish. There are too few bins and people leave rubbish bags out on non-collection days."

Improve cleanliness of the area



