#### OFFICER DECISION

#### **DIRECTOR OF TRANSPORT AND REGULATORY SERVICES**

#### 23 JUNE 2023

# CONSIDERATION OF THE RESPONSES RECEIVED TO THE STATUTORY TRAFFIC ORDER CONSULTATIONS TO INTRODUCE RENTAL E-BIKE BAYS IN GOLBORNE WARD.

#### 1 EXECUTIVE SUMMARY

- 1.1 The number of trips made by rental e-bikes has increased greatly in RBKC over the last few years. However, the parking of rental e-bikes on narrow footways can cause a nuisance, particularly where the footway is obstructed for those using wheelchairs or buggies. In June 2023, the Council made a Key Decision to implement rental e-bike parking bays, and enter into a Memorandum of Understanding with operators to ensure that all rental e-bikes be parked in marked bays.
- 1.2 To assist rental e-bike operators in restricting their customers to the proposed parking bays, the Council needs to ensure they are reasonably well distributed so that a user never has to walk too far to pick up or drop off an e-bike. The Council has therefore consulted on creating 164 designated rental e-bike parking bays to help control where dockless bicycles can be parked.
- 1.3 This report sets out the consultation responses received to the proposals in Golborne ward, with a recommendation on how to proceed for each proposal.

#### 2 RECOMMENDATIONS

2.1 Following consideration of all comments received, officers recommend that the Director of Transport and Regulatory Services proceed as set out in Table 1.

#### 3 BACKGROUND

3.1 The parking of rental e-bikes on narrow footways can cause a nuisance to residents, particularly where the footway is obstructed for those using wheelchairs or buggies and so the Council has proposed to create dedicated parking bays for use by e-bike hire operators and their customers in existing parking bays across the borough. This will allow the Council to bring more control to where bikes are parked and reduce the impact on pedestrians.

#### 4 CONSULTATION RESPONSES

4.1 From 5 April to 17 May 2023, the Council undertook consultation on introducing rental e-Bike parking bays at eight locations in Golborne ward. Residents living near the proposals received letters signposting them to the consultation and the consultation was available on the Council's online consultation and

- engagement hub. Local ward councillors, residents' associations and community groups were made aware of the consultations by email.
- 4.2 In total, 57 responses were received. Table 1 summarises the responses received and the recommendation on how to proceed.

Table 1 – Summary of responses received.

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Scheme	No. Objections	No. Support in Part	No. Support in Full	No opinion	Comment	Recommendation
Blagrove Road	1	1	5	0	0	Proceed
Cambridge Gardens	0	1	5	0	0	Proceed
Faraday Road	0	4	5	0	0	Proceed
Calharina Daad	<b>^</b>	4	_	)	)	
Golborne Road	0	1	5	0	0	Proceed
Kensal Road	0	1	5	0	0	Proceed Proceed
Kensal Road	0	1	5	0	0	Proceed
Kensal Road Morgan Road	0	1	5	0	0	Proceed Proceed

#### 5 CONSIDERATION OF OBJECTIONS

5.1 Appendix 1 - 8 lists the responses received to each location in full. Table 2 below illustrates the main themes of the objections or 'support in-part' responses received.

Table 2 – Objections/support in-part responses by theme

Scheme	Loss of parking space	Use an alternative Iocation	E-bikes left on footways	Poor behaviour by cyclists	Enforcement of the scheme	Other
		_	_			
Blagrove Road	1	0	0	0	1	1
	0	0	0	0	1	1
Blagrove Road Cambridge Gardens Faraday Road	0 0	•			1 1 1	•
Cambridge Gardens		0	0	0	1 1 1	1

Morgan Road	2	1	0	1	1	1
Southern Row	1	1	0	0	1	1
St Michael's	0	0	0	0	1	4
Gardens						
TOTAL	4	3	1	2	8	11

5.2 Officer responses to the issues raised are detailed below:

#### Loss of parking space

5.3 Some respondents were concerned at the loss of car parking space to accommodate an e-bike parking bay.

#### Officer response

5.4 The proposal has arisen following requests from residents to combat the nuisance and hazard dockless rental e-bikes can cause, particularly for people who have impaired vision or are using wheelchairs or buggies. Boroughs that have introduced on-footway e-bike parking bays have found that they need to be at least the size of a car in order to accommodate the number of bikes that are in circulation (ten dockless e-bikes require a space similar to one car parking space). Most footways in the borough are either not wide enough to accommodate a bay this size or (due to other footway furniture such as cycle parking stands, Santander cycle docks, seating, planting, etc) or, where they are wide enough, do not have a sufficient clear space. Consequently, most bays will need to be on the carriageway. The borough's parking restrictions have evolved to the degree that where e-bike parking would be safe and not risk causing an obstruction will only be where cars can currently be parked in marked bays. This reduction in car parking is thus a necessary outcome if residents want the Council to control where dockless e-bikes can be parked. There are just over 29,000 residents' parking spaces in the borough – far more than available pay-by-phone bays - so the 164 originally proposed bay conversions to dockless e-bike bays represents around 0.5 per cent. In comparison, residents' permit numbers are around 4 per cent lower now than pre-COVID.

#### Install the e-bike in an alternative location

- 5.5 Some respondents suggested alternative locations. One respondent to the Faraday Road proposal suggested moving the e-bike parking bay to the Northern arm of St Lawrence Terrace at the junction with Chesterton Road and proposed that the Council consider another bay to serve the needs of Golborne Road. The respondent suggested that an e-bike parking bay in Faraday Road would not be useful to users and residents, as it is not in close proximity to populated areas such as Golborne Road and Ladbroke Grove.
- 5.6 One respondent to the Morgan Road proposal suggested moving the e-bike parking bay to Wornington Road or Bevington Road as the proposed location is within close proximity of the Muslim Cultural Heritage Centre. The mosque sees frequent visitors on Fridays, during Ramadan and throughout the year on various religious holidays. The resident believes that moving the e-bike parking

- bay would retain essential parking bays for visitors on Morgan Road and St Ervan's Road.
- 5.7 One respondent to the Southern Row proposal suggested moving the e-bike parking bay 10m to the east on the paved entrance to the Emslie Horniman Adventure Playground. The respondent suggested that this location would enable the Council to retain parking bays for visitors and residents during the school drop-off and pick-up times.

#### Officer Response

- 5.8 The dockless rental e-bike operators are only willing to restrict their customers to the proposed parking bays if they are reasonably well distributed so that a user never has to walk too far to pick up or drop off an e-bike. Officers select each location with this objective in mind. The proposed bay in Faraday Road would serve a number of users starting and ending their journeys in the southern part of Golborne Road and Portobello Road. Another e-bike parking bay has been consulted on in the north of Golborne Road, opposite Trellick Tower, which will serve Golborne Road. Officers intend to undertake a second round of consultation on e-bike parking bays at a later date which can include a proposal for St Lawrence Terrace.
- 5.9 To ensure high compliance with parking of e-bikes in designated bays, officers agree that the bays should be evenly distributed. Officers believe that introducing an e-bike parking bay on Morgan Road would not significantly impact the number of available parking bays for residents and would in turn provide additional sustainable transport modes for those in the local area, including visitors to the Muslim Cultural Heritage Centre. The respondent recommended locations in both Wornington Road and Bevington Road. The Council has already consulted on two bays within this ward: Blagrove Road which would service the Bevington Road area and Faraday Road which would serve the Wornington Road area.
- 5.10 The Council proposal to convert existing parking bays into dedicated e-bike parking bays aims to remove clutter from the footway, providing accessibility for those using wheelchairs and pushchairs. Currently e-bikes are left by users on the footway which can obstruct pedestrian movement and cause potential harm. By moving these onto the carriageway, e-bike users will be required to safely dock the bikes within the designated parking bays. The suggested location would not provide sufficient space for an e-bike bay as it is only two metres wide. However, the Southern Row e-bike proposal seeks to convert a five metre bay which can store a maximum of 10 e-bikes. In addition to this, the Council is aiming to restrict e-bike storage on the footway, especially in areas with high foot traffic, such as the entrance to the Emslie Horniman Playground.

#### Rental e-bikes left on footways

5.11 Some respondents objected to the proposals on the basis that e-bikes are a nuisance and often left on footways.

#### Officer Response

5.12 The main objective of the e-bike bays is to address this problem of rental bikes being left in inconvenient positions on footways. The proposals are intended to provide designated parking spaces for rental e-bike customers and once implemented, the operators will be guiding customers to these bays, with warnings and fines in place for non-compliance.

#### Poor behaviour by cyclists

- 5.13 Two respondents commented on the poor behaviour exhibited by cyclists. One residents stated that they have seen e-scooters being kicked on the footway and raise concerns about the e-bikes blocking the pedestrian walkways.
- 5.14 Another resident raised concerns around the users of the e-bikes, citing that they lack knowledge of road safety and the Highway Code.

#### Officer Response

5.15 Whilst a small minority of people who cycle may exhibit poor cycling behaviour, this is not a reason to refuse to install rental e-bike parking, in the same way the Council would not refuse to provide car parking because a small minority of people who drive contravene traffic rules.

#### Other comments

5.16 Table 3 lists comments received sitting outside of the above themes, alongside officer responses.

Table 3 – 'Other' comments and officer responses.

	Comment	Officer Response
1	Is the proposed bay adjacent to the bike hangar or to replace it? (St Michaels Gardens Proposal)	The proposed e-bike bay is beside the cycle hangar on St Michael's Gardens.
2	Respondent likes conversion of parking to more sustainable modes, but asks why resident permit holders don't see a reduction in fees charged when these conversions generate income for the Council (e.g. cycle hangar fees) (St Michaels Gardens Proposal)	The cost of resident parking permits is set to achieve transport policy objectives and is not set with the view to generate a certain level of income.
3	The map shown for the	The proposed e-bike parking bay is in
	area between Faraday	addition to the e-scooter bays. At times

Road, Portobello Road, Wornington Road is out of date, as a new development is being built in the area, and there are e-scooter bays already on Bonchurch Road and on Portobello Road outside Athlone Gardens. Again, is the bay on Faraday going to replace either e-scooter bays? (St Michaels Gardens Proposal)

base mapping does not reflect recent changes to road layouts. The map in question (for the Faraday Way proposal) still clearly depicts where the proposed ebike parking bay will be placed in the carriageway.

The Faraday Road e-bike parking bay would replace a resident car parking bay.

4 Scheme should be trialled in a couple of areas to see whether it works
[All proposals]

Since June 2021, the Council has been part of the London rental e-scooter trial which uses designated parking bays as the only places e-scooters can be parked. Officers have observed high compliance with parking of these vehicles and therefore believe that a similar approach can be adopted for rental e-bike parking bays, without the need for a further trial.

#### Appendix 1: Responses received for proposed e-bike bay in Blagrove Road

#### **Objection One**

I am disappointed to see the council's plans to remove resident's parking rather than to create additional spaces for cycle parking. The council has already drafted a proposal to convert the estates to carparks for electric vehicles for visitors to the borough. The further loss of resident's amenities simply compounds the council's apparent "Green washing" attempts.

## **Support in Part One**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

#### Support in Full One

I am submitting this consultation response in a personal capacity.

This response covers all the proposed locations for rental bike bays.

I fully support the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough for the following reasons;

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes
- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
- 4. Improve pedestrian experience and safety
- 5. Improve the safety for hire users using the carriageway at present for parking
- 6. Reduce conflict between pedestrians and cyclists (negating need to mount pavement to park bikes)
- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

#### **Support in Full Two (Better Streets for Kensington and Chelsea)**

I am submitting this consultation response on behalf of Better Streets for Kensington and Chelsea (BS4KC), an organisation made up of RBKC residents also representing the views of people studying or working in the borough.

This response covers all the proposed locations for rental bike bays.

BS4KC welcomes and fully supports the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough. Dockless cycle hire bikes are providing convenient and sustainable travel options for many RBKC residents as well as those studying, working or visiting the borough. Their popularity is very much evident when walking down any street in the borough and these proposals rightly address some of the unintended consequences of dockless hire bike schemes. As such the proposals fully align with the RBKC plan of being a greener, safer and fairer borough;

- 1. Supporting and enabling greater use of dockless hire bikes as replacement for short car journeys is sustainable, improves local air quality and supports improving health and wellbeing
- 2. Providing dedicated parking bays off the pavement improves the safety for pedestrians and for those hiring bikes as they will have designated spaces
- 3. In a borough where the majority of households do not have access to a motor vehicle, meeting the needs of those wishing to not travel by car and repurposing some kerb space dominated by parked cars is fairer and goes towards meeting the needs of more RBKC residents and visitors

With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

#### Carriageway cycle bays:

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes
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9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

## Support in Full Three

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

## **Support in Full Four**

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available

so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

## **Support in Full Five**

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 2: Responses received for proposed e-bike bay in Cambridge Gardens

## **Support in Part One**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

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With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

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A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

#### Support in Full Three

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

## **Support in Full Four**

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

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#### Appendix 3: Responses received for proposed e-bike bay in Faraday Road

#### Support in Part One

St Michael's has space for a cycle bay but is less useful than other nearby roads. Golborne road is a busy / popular area with shops and cafes but has no provision. I would move the proposed St Micaels road bay to north side of St Lawrence terrace / Chesterton road, and consider another to serve Golborne road. Ladbroke Grove is served by Cambridge gardens bay.

## **Support in Part Two**

Currently scooters are not kept in this area so concerned that this will be the same with bikes. Have seen anti social behaviour with these scooter where they have been kicked over on purpose. Also these scooters are not parked in the correct location.

How will it be guaranteed that bikes will not have the same issue especially been left anywhere on the pavement blocking the walk way

#### **Support in Part Three**

I fully support the provision of this parking space for rental e-bikes and scooters.

However, I think the overall provision of spaces will be insufficient for the number of e-bikes and scooters needed to meet demand locally. These bikes and scooters are incredibly popular! We need far more parking spaces to ensure that there is an e-bike or scooter parking place available within a hop and a skip of everybody's front door.

Rental e-bikes and scooters are a social and environmental good. They increase mobility for all, and reduce reliance on private cars and taxis.

## **Support in Part Four**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

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- 6. Reduce conflict between pedestrians and cyclists (negating need to mount pavement to park bikes)
- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

#### Support in Full Two (Better Streets for Kensington and Chelsea)

I am submitting this consultation response on behalf of Better Streets for Kensington and Chelsea (BS4KC), an organisation made up of RBKC residents also representing the views of people studying or working in the borough.

This response covers all the proposed locations for rental bike bays.

BS4KC welcomes and fully supports the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough. Dockless cycle hire bikes are providing convenient and sustainable travel options for many RBKC residents as well as those studying, working or visiting the borough. Their popularity is very much evident when walking down any street in the borough and these proposals rightly address some of the unintended consequences of dockless hire bike schemes. As such the proposals fully align with the RBKC plan of being a greener, safer and fairer borough;

- 1. Supporting and enabling greater use of dockless hire bikes as replacement for short car journeys is sustainable, improves local air quality and supports improving health and wellbeing
- 2. Providing dedicated parking bays off the pavement improves the safety for pedestrians and for those hiring bikes as they will have designated spaces
- 3. In a borough where the majority of households do not have access to a motor vehicle, meeting the needs of those wishing to not travel by car and repurposing some kerb space dominated by parked cars is fairer and goes towards meeting the needs of more RBKC residents and visitors

With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

## Carriageway cycle bays:

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes
- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
- 4. Improve pedestrian experience and safety
- 5. Improve the safety for hire users using the carriageway at present for parking
- 6. Reduce conflict between pedestrians and cyclists (negating need to mount pavement to park bikes)
- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space

5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

#### **Support in Full Three**

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

#### Support in Full Four

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

## Support in Full Five

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 4: Responses received for proposed e-bike bay in Golborne Road

## **Support in Part One**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

#### **Support in Full One**

I am submitting this consultation response in a personal capacity

This response covers all the proposed locations for rental bike bays.

I fully support the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough for the following reasons;

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes

- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
- 4. Improve pedestrian experience and safety
- 5. Improve the safety for hire users using the carriageway at present for parking
- 6. Reduce conflict between pedestrians and cyclists (negating need to mount pavement to park bikes)
- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

#### Support in Full Two (Better Streets for Kensington and Chelsea)

I am submitting this consultation response on behalf of Better Streets for Kensington and Chelsea (BS4KC), an organisation made up of RBKC residents also representing the views of people studying or working in the borough.

This response covers all the proposed locations for rental bike bays.

BS4KC welcomes and fully supports the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough. Dockless cycle hire bikes are providing convenient and sustainable travel options for many RBKC residents as well as those studying, working or visiting the borough. Their popularity is very much evident when walking down any street in the borough and these proposals rightly address some of the unintended consequences of dockless hire bike schemes. As such the proposals fully align with the RBKC plan of being a greener, safer and fairer borough;

- 1. Supporting and enabling greater use of dockless hire bikes as replacement for short car journeys is sustainable, improves local air quality and supports improving health and wellbeing
- 2. Providing dedicated parking bays off the pavement improves the safety for pedestrians and for those hiring bikes as they will have designated spaces
- 3. In a borough where the majority of households do not have access to a motor vehicle, meeting the needs of those wishing to not travel by car and repurposing some kerb space dominated by parked cars is fairer and goes towards meeting the needs of more RBKC residents and visitors

With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

#### Carriageway cycle bays:

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A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

#### Support in Full Three

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

## **Support in Full Four**

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

# **Support in Full Five**

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 5: Responses received for proposed e-bike bay in Kensal Road

## **Support in Part One**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

#### **Support in Full One**

I am submitting this consultation response in a personal capacity

This response covers all the proposed locations for rental bike bays.

I fully support the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough for the following reasons;

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes

- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
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- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

#### Support in Full Two (Better Streets for Kensington and Chelsea)

I am submitting this consultation response on behalf of Better Streets for Kensington and Chelsea (BS4KC), an organisation made up of RBKC residents also representing the views of people studying or working in the borough.

This response covers all the proposed locations for rental bike bays.

BS4KC welcomes and fully supports the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough. Dockless cycle hire bikes are providing convenient and sustainable travel options for many RBKC residents as well as those studying, working or visiting the borough. Their popularity is very much evident when walking down any street in the borough and these proposals rightly address some of the unintended consequences of dockless hire bike schemes. As such the proposals fully align with the RBKC plan of being a greener, safer and fairer borough;

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- 3. In a borough where the majority of households do not have access to a motor vehicle, meeting the needs of those wishing to not travel by car and repurposing some kerb space dominated by parked cars is fairer and goes towards meeting the needs of more RBKC residents and visitors

With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

#### Carriageway cycle bays:

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A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

#### **Support in Full Three**

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

#### Support in Full Four

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

# **Support in Full Five**

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 6: Responses received for proposed e-bike bay in Morgan Road

#### **Objection One**

There isn't enough parking for residents already on our roads in the borough so taking up another space is not the right direction.

Also there riders of bikes and e-bikes are not very educated on the highway code and often ride on the pavements and don't observe the rules of the road. These should be banned and they are not regulated properly at all.

Residents safety should be first and foremost!

#### **Objection Two**

I'm writing in regard to the proposed parking change on Morgan road ref Dockless bikes/NS/S455f.

While I do support cycling and more environmentally friendly ways to travel, we have to object to the proposed change on Morgan Road to convert part of the residents parking into dockless bicycle parking. The reason for my objection is the fact that St Ervans Road and Morgan Road are very close to the Muslim Cultural Heritage Centre, which attracts a lot of visitors on Friday midday, during whole month of Ramadan and any other Muslim holidays. That means that residents parking bays on both St Ervans and Morgan roads get very busy during those times and make it make challenging for the residents to park their cars closer to their homes. During those peak times, sometimes we (residents) have to park quite far from our homes and walk, as all bays are busy with visitors cars. Since those events are not rare, taking away even a small part of the residents parking would make things even more challenging for us. Hence, I together with other residents, would like to ask to consider a different road nearby (for example Wornington road or Bevington road) for the dockless bicycle parking bays, so we keep as many spots for residents cars on Morgan Road as possible.

#### **Support in Part One**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

## **Support in Full One**

I am submitting this consultation response in a personal capacity

This response covers all the proposed locations for rental bike bays.

I fully support the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough for the following reasons;

- 1. Provide convenient designated locations for hire users
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The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to

drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

#### Carriageway cycle bays:

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- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough.

#### **Support in Full Three**

[No comment supplied]

#### **Support in Full Four**

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

#### Support in Full Five

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

#### **Support in Full Six**

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 7: Responses received for proposed e-bike bay in Southern Row

## **Support in Part One**

Whilst I am very much in favour of RBKC's initiative to introduce parking-bays for E-bikes, I would like to make a suggestion please on the location of this one that you have planned on Southern Row, in front of the eastern end of Manchester Drive and adjacent to the tennis court. The proposal as I understand it is to convert 5 metres of Residents' Parking Bay into the E-bikes bay. These Residents' Parking Bays are usually well occupied or full, and so if the size were reduced there would often not be enough space for local residents to park. These spaces are especially in demand at the opening and closing times of St Thomas's School.

My suggestion would be to locate the new bay circa 10 metres to the east, just inside the driveway to the Hornimans Park, by the green wall of the Hornimans Adventure Playground, ie where there are currently two cycle-rails for push-bikes, between the pavement and the tree. There seems to be quite a good space there.

I don't know whether this would be possible, but I would very much appreciate your considering it.

#### **Support in Part Two**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

In summary, those who leave their bikes where they get off them won't change their habits. Residents will be forced to struggle even more for parking, and the Council will continue to collect revenue from permits and fines from people who feel forced to park in empty or under-used e-bike bays.

Rather than apply this scheme wholesale and risk a potentially expensive disaster, please trial it in a couple of areas first to see whether it actually works.

## Support in Full One

I am submitting this consultation response in a personal capacity

This response covers all the proposed locations for rental bike bays.

I fully support the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough for the following reasons;

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes
- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
- 4. Improve pedestrian experience and safety
- 5. Improve the safety for hire users using the carriageway at present for parking
- 6. Reduce conflict between pedestrians and cyclists (negating need to mount pavement to park bikes)
- 7. Alleviate the increasing instances where bikes are parked between cars or in carriage way by providing designated fit for purpose infrastructure
- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

#### **Support in Full Two (Better Streets for Kensington and Chelsea)**

I am submitting this consultation response on behalf of Better Streets for Kensington and Chelsea (BS4KC), an organisation made up of RBKC residents also representing the views of people studying or working in the borough.

This response covers all the proposed locations for rental bike bays.

BS4KC welcomes and fully supports the proposals brought by RBKC to introduce dockless cycle hire bays in the carriageway across the borough. Dockless cycle hire bikes are providing convenient and sustainable travel options for many RBKC residents as well as those

studying, working or visiting the borough. Their popularity is very much evident when walking down any street in the borough and these proposals rightly address some of the unintended consequences of dockless hire bike schemes. As such the proposals fully align with the RBKC plan of being a greener, safer and fairer borough;

- 1. Supporting and enabling greater use of dockless hire bikes as replacement for short car journeys is sustainable, improves local air quality and supports improving health and wellbeing
- 2. Providing dedicated parking bays off the pavement improves the safety for pedestrians and for those hiring bikes as they will have designated spaces
- 3. In a borough where the majority of households do not have access to a motor vehicle, meeting the needs of those wishing to not travel by car and repurposing some kerb space dominated by parked cars is fairer and goes towards meeting the needs of more RBKC residents and visitors

With the introduction of any new service there is a need to provide suitable infrastructure. It is recognised that dockless cycle hire bikes have in most places no designated parking provision therefore users usually leave them where their ride ends. Some make efforts to park the bike without causing obstruction however in most cases users do park the bikes on pavements (as do the hire companies in some cases). This invariably causes obstruction to pedestrians and impacts most on those who have mobility issues. On busy streets it causes pedestrian congestion with so much space taken up by cycle hire bikes (and other pavement clutter). Increasingly hire bike users are attempting to not cause obstructions on the pavement however there is no designated infrastructure for them so even the most well meaning users who leave the bikes between parked cars or in the carriageway also end up causing unintended inconveniences and risks. Designated cycle hire bays would address the vast majority of current issues associated with dockless hire bike schemes.

The proposals to create designated cycle hire bays on the carriageway are wholly appropriate to meet the needs of those wanting to make use of sustainable and healthy travel choices while managing the impact this has had to date on pedestrians and on pedestrian spaces.

The majority of households in the borough do not have access to a motor vehicle, in some wards this is the significant majority, therefore it is right for the council to be reviewing how space is effectively used to meet the travel needs of those who do not drive or choose not to drive short distances. At the moment the kerb space in residential areas is dominated by increasingly large motor vehicles, it is fair and proportionate that some of this space be designated for on street cycle bays.

Carriageway cycle bays:

- 1. Provide convenient designated locations for hire users
- 2. Are space efficient where they replace one car parking bay (often used by one car for most of the day) cycle bays enable greater utilisation with capacity for 6+ bikes and will have a greater turnover of use given they are hire bikes
- 3. Addresses many of the concerns expressed by residents and others about the impact of dockless hire bikes on pavements and impact on pedestrians
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- 8. Will promote sustainable travel in the borough, convenience is a key enabler for increased active travel
- 9. Proven to be effective as carriageway bays already implemented by other London authorities e.g. City of London

A map of proposed locations would have been helpful to provide an easy view of coverage for proposed locations, some comments:

- 1. There should be extra provision for bays outside or near tube stations or busy connection points, often cycle hire is part of a multi-modal journey and providing convenient connection with public transport is important. It is also outside tube stations where dockless bikes are often left by companies and users in significant volumes, this causes significant pavement congestion.
- 2. Bays should also be conveniently located near schools, GP's, hospitals and other such places to enable greater short local journeys to be made by bike than driving
- 3. It should be the aim to have such bays on every road with a maximum walking distance to ensure cycle hire provision is convenient for everyone across the borough, user compliance will also increase if bays are easy to find and are visible
- 4. It would be good for bays to have residential cycle parking facilities adjacent with planting to improve kerbside space
- 5. The bays should have planting or bollards to clearly designate bays for cycle parking and provide protection for cycles parked in the bays and avoid vehicles encroaching, parking or stopping in such bays

BS4KC continues to raise the need for the council to provide safe cycle routes along main roads East-West and North-South road corridors, this is especially needed as the popularity of such hire schemes increases and more people choose to cycle.

We therefore fully support all the proposed locations listed in the consultation and do not consider any objections based on the concerns around car parking provision should impede the approval of any of these locations, the benefits significantly outweigh any perceived inconvenience to a small number of drivers who may need to find alternative car parking on occasions. Such concerns are mitigated by

the sheer number of options open to car drivers at present through the generous resident permit scheme, PAYG bays and car parks located across the borough

#### Support in Full Three

I support ANY location for ebike parking spaces. These bikes just tossed around all over the place are the bane of our lives and a serious hazard for wheelchair users, pushchairs and just pedestrians as a whole.

#### **Support in Full Four**

I think it is better to have designated spaces to leave these bikes rather than to have them littered all over the pavement causing pinch-points and trip/fall hazards. The City of London as done similar for quite a while and the bikes are much tidier yet still readily available so this proposal works. Collaboration with the bike providers whereby GPS is used to charge people who leave them other than in designated areas incentivises compliance.

This is a general comment which applies to all of the proposed sites, but your consultation document insists on appending comments to one particular site. This has been appended to the site nearest to where I live but applies to all.

## **Support in Full Five**

I support the installation of on street bike parking spaces in all the places proposed. The use of cars in RBKC should be reduced in any case.

#### Appendix 8: Responses received for proposed e-bike bay in St Michael's Gardens

## **Support in Part One**

There are a couple of points I would like to mention about these proposed e-bikes allocated bays:

- in St. Michaels Gardens there is already a bike shed on the proposed e-bike site, so my query is will you add this new proposed e-bike bay adjacent to the bikes, or will you replace the bike shed with the e-bike bay?
- I have lived in my current address since before resident parking bays were installed, and I do believe they are an improvement to the whole borough. However more recently, we have been gradually noticing reduced parking bays, in favour of broader pavements (Ladbroke Grove for example), blocked bays for motorbikes, bike sheds, and more recently allocated bays for restaurants. I am all in favour to these changes but I ask you, since the council charges for the sheds, restaurant bays, etc, how come we, ongoing resident parking bay payers do not seem to have any reduction in what we have to pay annually? And although investment has been seen in surrounding roads, St. Lawrence Terrace is yet to see our electric car charging lamp posts.

Also, I was not allowed to select more than one e-bike proposed bay, but as its equally close to my residence, I take this opportunity to mention that the map you show for the area between Faraday road, Portobello Road, Wornington Road is out of date, as a new development is being built in the area, and there are e-scooter bays already on Bonchurch Road and on Portobello Road outside Athlone Gardens. Again, is the bay on Faraday going to replace either e-scooter bays?

#### **Support in Part Two**

These comments apply to all the parking bays being converted to e-bike parking spaces.

How will the new e-bike bays stop people leaving bikes anywhere on the pavement as they do now? What penalty will there be for people who continue to leave them on the pavement and how will it be levied? Shouldn't the hire companies be made responsible to go round and collect the bikes, as they know where they are?

People may use the e-bikes for short journeys, I can't imagine people giving up their cars to use e-bikes. The loss of so many parking spaces will put even more strain on those that remain. People pay for their Residents' Permits and, already, more permits are sold than there are available spaces, so this proposal is not fair to them.

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