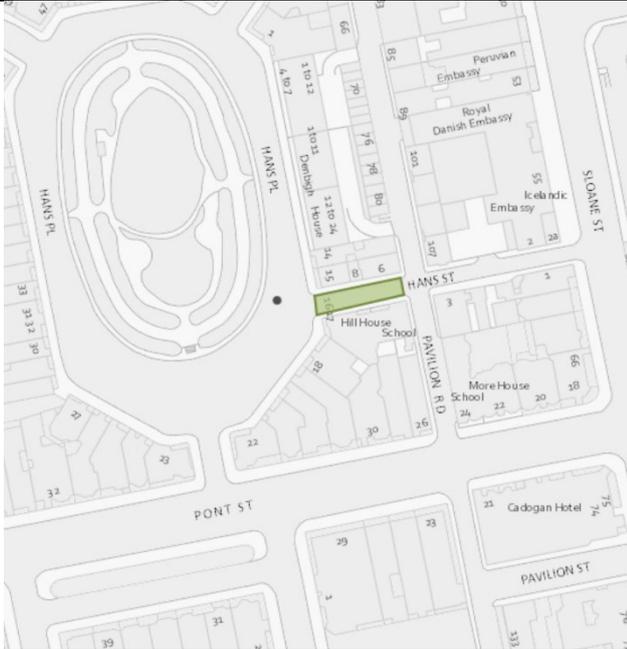


## Traffic Management Order Proposed Changes

<b>Proposal Reference Number</b>	School Streets Experimental Traffic Order (ETO) starting August 2021 – (Hill House School)
<b>Ward</b>	Brompton and Hans Town
<b>Street</b>	Hans Street
<b>Title of Proposal</b>	Experimental School Streets (August 2021)
<b>Proposed new restriction</b>	To provide a School Street pedestrian and cycle zone in part of Hans Street on a permanent basis. All motor vehicles will be restricted from entering the closure during 8 -9am and 4 – 6pm Mondays to Fridays.
<b>Reason for change</b>	To improve the amenities of the local area by providing a pedestrian and cycle zone outside the school at school drop off and pick up times, preventing the danger and obstruction caused by motor vehicles and providing space for social distancing, whilst retaining access for residents, traders and Blue Badge holders who will be eligible to apply for an exemption.
<b>Other comments</b>	
<b>Map</b>	
<b>Lead Officer</b>	Ikram Tribak 020 7361 2521 school.travel@rbkc.gov.uk
<b>Date order effective from</b>	12 August 2021
<b>Number of objections</b>	Five objectors in total, one in response to the Snapshot Survey, two in response to the first ETO launched in September 2020 and two in response to the current ETO and 70 positive responses: 22 supportive responses to the consultation, 48 in response to the

	<p>snapshot survey and one letter of support referenced in 'Other Comments' below.</p>
<p><b>Reasons for objections</b></p>	<p><b><u>Objections received during the consultation in 2020</u></b></p> <p><b>Objector 1</b>  This is one of the most foolish and unthought through innovations I have yet to come across in relation to this badly managed school. Hill House School has always encouraged the parents to do exactly as they wish in terms of dropping off and collecting their children. Parents cause chaos at peak traffic times and even CEO's have given up. The Council has spent years trying to encourage the school to deal with these issues with nil effect. Your plan will exacerbate what is already a very serious problem. Had you carried out proper consultation with residents you would have become aware of the issues. It is not in the least surprising that Ofsted slammed this school on multiple fronts. To allow the school 'manage' this experiment is quite extraordinary and most misguided.</p> <p><b>Objection 2</b>  Further to your letter detailing the proposed closure of a section of Hans Street at certain times of the day, we would like to understand how the Council intends to control traffic entering Hans Street from Sloane Street? If vehicles enter Hans Street, they will have nowhere to go as Pavilion Road is one-way at the junction with Hans Street in both directions. This will lead to chaos as vehicles attempt to do U-turns in a very narrow road or alternatively, they drive up Pavilion Road the wrong way.</p> <p>As our [redacted] cars exit [redacted] from our entrance at [redacted] Pavilion Road we are naturally concerned with this potential hazard and congestion.</p> <p><b><u>Negative comments from the snapshot survey conducted between December 2021 and January 2022</u></b></p> <p><b>Objection 3</b>  More Signs required, before street closures. I can see motorists being caught out as the signs are just in front of the actual closed street. Sometimes difficult for motorists to turn around. A sign indicating in general street closure during school pick up/drop off would be beneficial.</p> <p><b><u>Email Responses in 2021, while the scheme was operational</u></b></p> <p><b>Objection 4</b></p>

I just returned from holidays and noticed the new sign post in Hans Place right next to where I live in Denbigh House. My car [redacted] is parked nearby and I use it regularly during the day or night. I do have Parking Permit but do not know if it is the type SS8 specified on the restriction post and could not find this information as the new permits are digital. Please kindly confirm if I am automatically exempt from this restriction?

My opinion is that motorists will find very hard to remember the specific times of the restriction, and parents who collect their children from the school in Hans Street will not be able to enter or park there. So many innocent motorists will be unfairly fined because no one knows about these new restrictions. I think before putting up the restriction this has to be advertised on newspapers and by email to all motorists, in the same way we received emails about the Congestion Charge and ULEZ charge.

#### **Objection 5**

Hi - the proposed traffic order as described is unworkable.

There is no signage and nothing to prevent turning into Hans Street from Sloane Street. The proposed restriction only appears to affect the western section of the road (Pavilion Road to Hans Place). Having turned legally into Hans Street at the junction with Pavilion Road there is nowhere to go (Pavilion Road is one way only) and the carriageway is too narrow to turn. Either have the restriction along the entire length of Hans Street with signage on Sloan Street, or don't have the restriction at all.

Hope this helps!

#### **Other comments**

1. I am in full support of the temporary measure of Hill house school street closure at Hans Place and strongly feel that for the safety of the children and parents this should become a permanent measure.
2. Please can you consider this road being permanently closed. Even without social distancing the road is perilous with many cars and vehicles using it as a rat run, zooming through Hans Place without consideration or even knowledge that there is a School there. Let's not let social distancing kill a child or parent.
3. Good afternoon, I'm writing to thank you for closing off Hans Street for school drop off and pick up. It has made the situation so much safer for us, the children, and the staff. Many thanks!

4. I am a parent of two boys attending Hill House international School, and I have been very pleased to see the temporary road closure outside the school during drop off and pick up. It reduces traffic and allows children to get to school in a much safer environment, with less pollution. Could you please make this a permanent feature?
5. I am writing to thank you for the initiative to close this small street to the traffic at the times when the children of the Hill House School come in and out of school. There have been occasions that I've witnessed where drivers have sped in Hans Place and turned towards Hans St that could've ended up in an accident. I find it is also safer in terms of allowing for some distancing for the parents and guardians doing the school runs. But all in all, I think it is an extraordinary initiative of care and responsibility by the council.
  - a. **[Follow up comment]**  
Safety should be the main driver here and this makes much of a difference. It is about time that the streets are regained for people rather than cars.
6. Please keep the road closed near Hans place and hill house school. I am attempting to cycle to school with my children and everything helps.
7. I am writing to you as a mother (rather than ex-Councillor!) of a child attending Hill House School (Hans Place site) concerning the very tricky situation regarding Drop-Offs and Pick-Ups and trying to maintain all COVID requirements. Drop off and Pick-Ups for the children have been well planned by the school but as you are no doubt aware there are a lot of children trying to enter the school between 8am and 8.30am at the Hans Street entrance, a tiny road which is often used a rat run by taxis and others shooting between Sloane Street and Pont Street (to avoid the traffic lights at the formal junction of the two roads). School started last Wednesday, and we are all as parents trying to dispatch children as quickly as possible, without issue. The COVID restrictions, as I am sure you are aware, require a temperature check at the door and therefore parents should (well at least I do as I know many others do) wish to wait to ensure our child 'passes' the temperature check before departing. This inevitably creates a cluster in the street which the pavement challenges to accommodate. Social distancing rules also require more space at Pick Up. We have been really relieved to see temporary barriers being put in place for this small section of street for this short period in the morning (really well before the main rush hour starts) and the short time for pick up at around 4.30-5pm or

so but understand that this is currently temporary. I understand this needs Council approval to become permanent. As there are plenty of alternative routes to use, I really believe that it is something that could be approved as permanent by the Council and request that this be implemented.

8. I am writing to you as a concerned RBKC resident and parent of two students who attend the Hill House International School at Hans Place. I was incredibly happy to see the school street closure initiative (of Hans Street SW1X, directly outside the main school entrance) that was launched since last Monday. I understand that this is the beginning of a trial period, and that the Council will need to decide whether it should remain as a permanent closure. I am writing to encourage you to consider this to become permanent.

Unfortunately, many parents including myself have witnessed on numerous occasions reckless drivers speeding around the corner and through this narrow street; just missing a child that is at the edge of the curb or crossing to a parent. This is almost a scary daily occurrence at drop-off and pick-up times. I am extremely happy about the current road closure initiative and would urge you to please make it permanent.

Being a RBKC resident, I am most grateful for all the work that you do to keep the Royal Borough running smoothly and safely. Especially allowing such good initiative to happen during this pandemic, where we all need to maintain socially distancing to minimise the spread of the virus.

9. Thank you for the decision to put a roadblock in front of Hill House school in Hans Place Chelsea. We feel much more reassured about our child's safety without cars and vans speeding around that corner to cut through to Sloane Avenue. We hope this roadblock is made permanent.

10. I wish to thank you for the temporary road closure in front of Hill House School on Hans Place. With Social distancing and temperature checks, etc, the lines to enter school in the morning can be quite long. The vehicle traffic in front of the school is always quite dangerous and often we see near accidents with children. But this year the COVID related precautions to enter the school have created a more difficult situation. The temporary closures to traffic have proven very helpful for maintaining the safety of children. I hope you will consider making this more permanent.

11. As a parent of two students that attend the Hill House International School at Hans Place, I was incredibly happy to see the school street closure initiative that was launched

this past Monday. We understand that this is the beginning of a trial period, and that the Council will need to decide whether it should remain as a permanent closure. Unfortunately, I have witnessed on numerous occasions reckless drivers speeding through this narrow street and just missing a child that is at the edge of the curb or crossing to a parent. I am extremely happy about the current road closure initiative and would urge you to please make it permanent. We are most grateful for all the work that you do to keep the Royal Borough running smoothly and safely! Thank you for your time and consideration.

**a. Follow up comment**

Our family is so pleased with the School Street at Hans Place! The road is so much safer for the children, parents and teachers. It creates a community atmosphere outside of the school, which is a wonderful by-product. Considering the many times that I have witnessed reckless driving with children near (or crossing) the street prior to the School Street safety measures being put into place, I cannot imagine going back to the street being open at all times. It is usually drivers that are NOT from the area that are trying to find a cut-through and accelerate at top speed through this narrow street. It would be awful to allow things to return to that. PLEASE continue to allow Hans Place to be part of your School Street program. Thank you!

12. I am writing to thank the Council for implementing the street closure on Hans Place. My son attends Hill House, Hans Place and it has been wonderfully safe for him to walk to school and not have the worry of cars along that section. As I am sure you are aware, all too often there are fast drivers who are careless driving in the borough and in particular close to Hans Place. This is a constant worry for parents. Thank you for considering making it a permanent solution.

13. I wanted to express my thanks for allowing the closure of Hans Place. Only last term my six-year-old nearly fell in front of a car when he lost his balance on the narrow pavement. Thank you so much for making this a safer place and I do hope it can permanently be closed off during pickup and drop offs.

14. Please note that we very much support this measure to become permanent- we have 2 kids in the school and drive around this area regularly.

15. Many thanks for allowing the trial set up of the road closure outside Hill House at Hans Place. It is proving to be a huge success and allows for a much

safer environment for both children and parents. As a parent I would be thrilled if this could be made a permanent fixture at the beginning and end of each school day.

16. I wanted to thank you for the great initiative of closing down Hans place to traffic in front of Hill House School. As a parent of a Hill House pupil, it was a daily stress during drop off and pick up time given how close the cars were to the entrance to the school. This first week with the new system has been a great success! I strongly support that this initiative becomes a permanent one.

17. I wanted to let you know that the temporary closure of Hans Street, outside Hill House School on Hans Place, trialled for the past week, has been extremely well received by the school community.

Given that it is a particularly narrow street and used as a cut through by cars and vans alike, the improvement in child safety this week has been immeasurably improved. In the past, even when children and parents have taken care to keep to the pavements, I have witnessed many near misses as a mid-step is made or a car lurches forward enthusiastically to claim the space from oncoming traffic. In order to maintain the safety of the school children I strongly urge you to make the road closure a permanent fixture during school arrival and departure times.

18. I have noticed that the road outside of Hill House School ([redacted] Hans Place) is sometimes closed at drop off and pickup times. I'm not sure if this is a temporary thing or a long-term arrangement but I'm really in favour of it especially as the road is a cut-through for taxis and vans who often go very fast with very little care, and I've seen kids nearly get run over more than once. Thanks for taking this safety measure

19. A quick email to confirm that as a parent of 3 kids at Hill House, I strongly support the street closure on Hans Street in front of the school

20. As a mum of 4 children at Hill House, safety is the most important for me and I wanted to thank you for arranging the road diversion at Hans place. If that could be done on a permanent basis that would make a big difference.

a. **Follow up comment 22** Please continue it for the safety of children

21. I would like to thank you for allowing this closure. Frankly the speed at which some cars hurtled into that street from Hans Crescent was frightening. I'm surprised an accident didn't prompt the change. I would like to thank you for putting this measure into place, though I understand social

distancing was more the prompt. I hope you will continue allowing it post crisis because of the increase in child safety.

**Responses to the Snapshot Survey conducted between December 2021 and January 2022**

22.

It makes it much safer for the children leaving school. The road and pavement is very narrow and when lots of children are leaving at the same time there is nowhere to stand other than in the road. As such, the temporary closure of the road ensures that no accidents can happen and there does not seem to be any congestion issues with traffic either. The traffic simply goes around the building instead.

23. A very welcome initiative

a. **[Follow up comment]** A brilliant idea well worth continuing

24. It's a great improvement to school pickup and much safer for the children

25. Drop off and pick up have been revolutionised! It would be a real shame if this were to stop.

26. The school street has made an enormous improvement to the safety of children, teachers and carers at the start and end of the school day.

27. School Street is very helpful to safety in Hans Place as it stops the "rat run" of high-speed commuter cars down the narrow lane outside Hill House School at the most dangerous times of day and reduces pollution.

28. The area closed off is helpful but not big enough. As a cyclist and pedestrian, I find the parked cars and aggressive driving around Hans place, Pont Street and Pavilion Road are dangerous and anti-social. As a user of a cargo bike, I frequently have to get my children out in the middle of Pont Street in busy traffic due to heavy parked cars and it being difficult to access the pavement in the mornings. Parents need to be more heavily discouraged from driving their kids to school to drop them at the entrances in the interests of health, safety and air quality and wider environment. I believe that more heavily restricting parking and set down areas in a much broader zone would help with this.

29. Before the school street was put in place I have witnessed several near accidents with boy racers driving very powerful supercars much too fast from Hans Crescent on to Hans Street.

	<p>In one incident, I signalled to the driver to slow down as there were children crossing, he got out of his car and verbally assaulted me in front of the school and other parents and teachers. The School Street makes entering the school far safer for children.</p> <p>30. The School Street for Hill House International Junior School at Hans Place has been greatly appreciated and offered much safety and relief in parents' efforts to maintain social distancing and preventing traffic accidents with pedestrians, especially children. I respectfully urge the decision makers to upkeep the School Street for the benefit of not only a school community but the entire neighbourhood and as a much needed example to put children and people's health and safety first. Thank you.</p> <p>31. much safer for pupils to go in and out. I often wait with younger pupil outside. Safer for him as well</p> <p>32. This School Street (which is a particularly narrow and busy street used by cars and taxis) has dramatically improved the safety of school children when entering and exiting the school. Many young children are carrying heavy sports equipment or musical instruments when entering or exiting the school from or onto the narrow pavement. This School Street creates a safe space for such children. Traffic has many free-flowing alternate routes in the area during the relevant time of the School Street and so experiences little to no disruption. This is a tremendous scheme for children, drivers and parents. The scheme also results in lower vehicle emissions around the children at the school entrance. Congratulations to RBKC on this thoughtful win-win scheme.</p> <p>33. Safe roads at school drop off and pickups is essential</p> <p>34. Much safer for children</p> <p>35. Great idea for the safety and health for the kids in the school</p> <p>36. Please continue to provide a safe environment around our streets especially near school</p> <p>37. The streets outside schools are quite narrow and not having street closure creates significant safety issues during pickup and drop-off times.</p> <p>38. To continue and expand the program also to Cadogan Gardens where is another Hill House building</p>
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39. Having lived previously at Cadogan Gardens for two years, I am very familiar with the streets around Hans Street.

The whole area is actually quite dangerous due to the speed at which cars seem to be able to drive in the area. A speed limit would be a welcome addition to area and would safely guard all children, teachers and parents.

Hans Street is actually quite dangerous without the school street. It's a narrow street and many cars in the area seem to drive at excessive speeds. I feel a lot more comfortable now that that Kensington and Chelsea have taken the progressive steps to favour the safety of pedestrians especially outside Hill House School. I think it would be a welcome addition at other schools in the area if they all had their own school streets in the morning and afternoons.

Thanks for the great work you have done so far.

40. Please keep the school street closure it has been very beneficial for area.

41. I am fully supporting this school street scheme as it has made the street in front of the school gate so much better and safer for all of us especially the children.

42. The sidewalk of the school is really narrow to be able to keep the children safe, so it is very important that this street always remains closed to traffic.

43. I lived in this area for a couple of years and I can tell you first-hand that people drive very fast and very reckless I hope that the school Street is a permanent thing , and actually maybe the whole area should be reduced to 10 miles an hour , there are incredibly narrow streets and taxis and people in general drive way too fast in the area it's quite frightening , I would love to let my son walk to school on his own but I just feel that the traffic moves too fast and it's unsafe which is a real shame as it starved him of his independence.

44. The whole of Hans Place is safer when the street is closed to cars. It is a narrow two-way street with cars coming from both sides but there is only room for one vehicle passing through one-way at a time. It becomes congested and drivers get annoyed and try to force their way through. All the while children are leaving school or waiting for siblings outside the school on and near that same street.

	<p>45. It is primarily a question of safety and not relevant to how we get to and from the school at all. The safety area has limited influence on this.</p> <p>We have stopped using the bus because of Covid but will be looking to go via kick scooter more frequently.</p> <p>46. Please do keep doing it!!</p> <p>47. It had always been unsafe to pick up my son at Hans Place because in front of the school is a very narrow street, and children and parents could not fit onto the pavement, so occasionally there would be near-accidents when children or parents would get bumped in front of oncoming cars.</p> <p>Since the street closure in front of the school it has made pick-up substantially safer.</p> <p>48. The pedestrian pavement outside the school building on Hans Place is quite narrow. Without the school street, traffic moves at perilous speeds within an arm's length of excited children exiting and entering the building. Without doubt, the school street enhances the safety of a large number of children on a daily basis during school pickup and drop-off.</p> <p>49. This is a fabulous idea, and I would highly welcome it to be extended to other schools.</p> <p>50. There is a sense of safety since the School Street has been introduced. Children are paving our neighbourhood in the morning amongst buses, cars, bikes etc which sometimes makes the trip to school a bit unsafe, especially when children are at an age that they can travel by themselves.</p> <p>51. Supportive</p> <p>52. Critical for safety - please keep and expand the initiative!!</p> <p>53. Please keep the school street active</p> <p>54. Great idea - well done for formulating the school street plan!!</p> <p>55. I strongly believe that having this "School Street" in place has greatly increased the safety of children, parents and school staff during school drop off and pick up times. Without the street closed off to traffic it will only be a matter of time before someone is injured. In addition, the extra space around the school entrance that having no traffic provides allows much better social distancing at these</p>
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times, as well. Please keep this safety measure in place. Thank you.

56. The safety of the street during drop-off and collection has been transformed for the good. Hans Street has become a cut through to Sloane Street from the Brompton Road due to Satnav. This was creating dangerous situations outside the school in the morning and evening. These have been eradicated due to the School Street. It is also an unqualified success with the parents.

57. It is much safer, and the parents have been creative in finding new travel options. The most popular are scooters and bikes with a trolley for children.

58. It is really helpful to have this in place for the school as it ensures the safety of children, parents and staff.

59. Extend it!

60. Good idea, safer and cleaner

61. School drop offs are much safer with the street closures in place

62. I really noticed how important this is during drop off and pick up times when it is dark. It is essential for child safety to have the street closed and for that reason I think it should happen all year round. When the street is closed, it is a much safer environment for dropping off and collecting the children because the street is very narrow. I would be nervous if it was not closed.

63. It's been extremely helpful for drop offs and picks ups.

64. It has been of huge benefit to the children to have a safe area to enter and exit school. I hope it can continue as before the restrictions were in place, cars would pass at great speed outside the school which was very dangerous. Thank you.

65. It should stay. It would be madness to take it away. So much safer for children and residents

66. It has proven extremely popular with parents, and it is far safer to collect the children now.

67. The traffic at Hans Place has been reduced by the road closures and the cars seems to slow down and the area outside the school appears safer for children. I am happier

	<p>letting my son walk around the school area and feel he and his friends are safer as a result.</p> <p>68. street is very important for safety of children during pickup and drop off times.</p> <p>69. Very good initiative</p> <p><b><u>Letter of support</u></b></p> <p>70. My 2 children attended Hill House international school in Hans place.</p> <p>So, I've been driving to this area literally already for a decade, with my younger son still at Hill house. After the street closure, the morning traffic became remarkably smoother and safer. All parents would know the anxiety when your little ones are almost in tears when your car is stuck behind a big lorry, cleaning truck or delivery van which feels like are taking eternity to manoeuvre a narrow street just in front of the school. Or two-way traffic makes all cars stuck so that parents have to run with heavy music instruments and sports bags sometimes in the rain with careless young children.</p> <p>All parents really welcomed the street closures and almost thought why didn't anyone think of this before? The closure is only till 8:30am in the morning when all commercial of adults traffic will just start. In the afternoon, at 5:30pm it's open again. This brief morning and evening street closures made a huge difference in safe, smooth, much less stressful commute for kids and parents, without leaving any adverse traffic impact on other public who will occasionally use the street.</p> <p>Would you please help keep this street closer scheme? This is indeed a great example of well-used power of council planning!</p>
<p><b>Council's response to objections</b></p>	<p><b><u>Signage for the scheme, including advanced warning signs</u></b></p> <p>Signage giving advanced warning of the closure times and area were installed on Sloane Street to avoid vehicles entering. Motorists should avoid U-turns in the narrow western arm of Hans Street and should not drive against the one-way restrictions on Pavilion Road. Motorists accessing Hans Street from Sloane Street should continue south onto Pont Street and enter Pavilion Road northbound in order to bypass the closure area.</p>

	<p>It has been highlighted that the Council should install additional warning signs to alert motorists on Sloane Street. The Council will look into the feasibility of such measures in order to discourage motorists from accessing Hans Street directly from Sloane Street during the School Street enforcement hours.</p> <p>Motorists are able to see the timings of the restrictions on the road signs that are located at either end of the School Street zone. These Pedestrian and Cycle Zone signs clearly indicate that there is no entry for motorists, during these enforcement times, except for those holding an SS8 exception. In addition to road signs, there are physical barriers erected at either end of the closure, so it is understood that motorists cannot enter this section of Hans Street.</p> <p><b><u>Enforcement</u></b></p> <p>A comment suggested that the School Street be enforced on the full stretch of Hans Street. This would not be possible due to the one-way restrictions on the north and south arms of Pavilion Road. School Streets are barrier enforced and require stewards to manually erect these barriers during the School Street operational timings. Restricting access to Hans Street would also result in the temporary closure of Pavilion Road.</p> <p>School Street schemes in the borough are not camera enforced, meaning that motorists are not fined for entering the School Street without authorisation. All schemes are advertised publicly, with information on enforcement and timings readily accessible on the Council's website. The Council has also communicated with residents to ensure that those living and working the area are aware of the road changes and are provided with sufficient time to apply for an exemption.</p> <p>The School Street on Hans Street has received numerous positive feedback, and five/six objections. The scheme was extended in September 2021 in order to make an adjustment to the enforcement timings.</p>
<b>Decision</b>	<p>Officers recommend that the School Street in Hans Street be made permanent, restricting motor traffic between the hours of 8 - 9am and 3.25 - 3.50pm Mondays to Fridays.</p> <p>.</p>
<b>Date of decision</b>	17 June 2022